



PRIVACY POLICY

1. Who we are

Doggy Base (Meopham) Ltd is the data controller for your personal data.

Contact:

info@doggybase.co.uk

Tel: 07831 510 946

Cookies

Our website uses cookies and similar technologies. For full details about how we use cookies and how you can control them, please see our Cookie Policy.

2. What data we collect

- Name, email, phone number
 - Emergency contacts
 - Dog details & health records
 - Payment and booking records
 - Website usage data
-

3. How we collect data

- Website forms
 - Booking systems
 - Direct communication
 - Cookies: Our website uses cookies and similar technologies. For full details about how we use cookies and how you can control them, please see our Cookie Policy.
-

4. Why we use your data

- To provide our services
 - To manage bookings
 - To communicate with you
 - To comply with legal obligations
-

5. Lawful bases

We process your data under:

- Contract



- Legal obligation
 - Legitimate interests
 - Consent (where required)
-

6. Sharing your data

We may share your data with:

- Veterinarians (in emergencies)
- Regulators or insurers
- IT and booking system providers

We never sell your data.

7. Data retention

We keep records for 3 years after your last booking, then securely delete them.

8. Your rights

You have the right to:

- Access
- Rectification
- Erasure
- Restrict processing
- Object
- Data portability

Contact info@doggybase.co.uk to exercise your rights.

9. Complaints

You can complain to the ICO:

Information Commissioner's Office

Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF

0303 123 1113 | www.ico.org.uk