

Doggy Base Privacy Policy

Our contact details

Name: Doggy Base

Phone Number: 07831 510 946

E-mail: info@doggybase.co.uk

The type of personal information we collect

We currently collect and process the following information:

- Personal identifiers, contacts and characteristics (for example, name and contact details)
- Customer financial information
- Website user stats
- Online identifiers

How we get the personal information and why we have it

Most of the personal information we process is provided to us directly by you for one of the following reasons:

- To contact you about news, offers and information
- To sign up to our website and services

We use the information that you have given us in order to contact you about news, offers and information and to allow you to sign up to our services.

We may share this information with any professional bodies required for inspecting the business.

Under the General Data Protection Regulation (GDPR), the lawful bases we rely on for processing this information are:

- Your consent. You are able to remove your consent at any time. You can do this by contacting info@doggybase.co.uk

How we store your personal information

Your information is securely stored on a cloud data storage system.

We keep Personal identifiers, contacts and characteristics (for example, name and contact details) and dog records for 3 years. We will then dispose of your information by permanently deleting their virtual data along with physical files.

Your data protection rights

Under data protection law, you have rights including:

Your right of access - You have the right to ask us for copies of your personal information.

Your right to rectification - You have the right to ask us to rectify personal information you think is inaccurate. You also have the right to ask us to complete information you think is incomplete.

Your right to restriction of processing - You have the right to ask us to restrict the processing of your personal information in certain circumstances.

You are not required to pay any charge for exercising your rights. If you make a request, we have one month to respond to you.

Please contact us at info@doggybase.co.uk if you wish to make a request.

How to complain

If you have any concerns about our use of your personal information, you can make a complaint to us at info@doggybase.co.uk

You can also complain to the ICO if you are unhappy with how we have used your data.

The ICO's address:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow

Cheshire
SK9 5AF

Helpline number: 0303 123 1113

ICO website: <https://www.ico.org.uk>