



## TERMS & CONDITIONS

These Terms & Conditions apply to all dog daycare services provided by Doggy Base (Meopham) Ltd. By using our website or booking our services, you agree to these terms.

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### 1. Our Service

We provide dog daycare only. We do not offer overnight boarding.

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### 2. Admission & Health

All dogs must:

- Be fully vaccinated (including boosters and kennel cough)
- Be regularly flea & worm treated
- Be healthy and free from contagious illness
- Be friendly and safe around other dogs and people

We reserve the right to refuse or remove any dog for safety or welfare reasons.

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### 3. Behaviour

Dogs must be social and non-aggressive. If a dog shows unsafe behaviour, they may be separated and the owner contacted for immediate collection.

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### 4. Bookings & Payments

- Bookings must be made in advance.
  - Payment is required to confirm a booking.
  - Cancellations require 48 hours' notice or the session may be charged.
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### 5. Veterinary Care

If your dog becomes ill or injured, we will contact you immediately. In an emergency, we may seek veterinary treatment if we cannot reach you. All veterinary costs are the responsibility of the owner.

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### 6. Liability

Nothing in these terms limits or excludes liability for death or personal injury caused by our negligence, or for fraud. Dogs attend at the owner's risk, and minor injuries or illness may occur during normal group play.

**Doggy Base (Meopham) Ltd**

Company No. 13201565 | Registered in England & Wales

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## 7. Photos & Marketing

We may use photos or videos of dogs for marketing. Please notify us in writing if you do not consent.

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## 8. Full Client Agreement

These terms form part of our Full Client Agreement, which must be accepted before your dog attends.